
NICC Open Forum 2011

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Agenda

- WBA Overview
- The Issue
- Orange Approach
- Data Usage
- User Experience
- Orange Home
- Eco-System Development
- What is Next



Wireless Broadband Alliance

❑ **Mission:**

The customer-focused, operator-led industry organization driving next generation Wi-Fi experience worldwide

❑ **Purpose:**

Driving the Next Generation Wi-Fi Experience



WBA an Unique Experts Group

WBA was founded in 2003 by a unique mix of Wi-Fi, mobile and broadband network operators who viewed public Wi-Fi as a strategic complement to other networks (3G/UMTS, CDMA, WiMAX, Cable, xDSL etc).

Unique Forum

Global expert group with a unique mix of Wi-Fi, mobile & broadband operators and ecosystem players

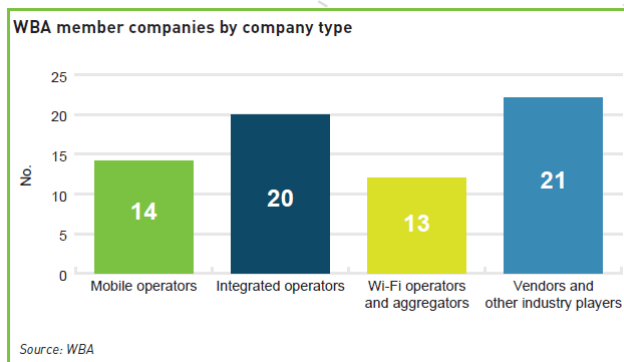


Focused on enabling global Wi-Fi roaming
Key enablers & strong expertise in Wi-Fi based services
Strong Operator Heritage & Ecosystem Engagement

71 WBA Members and growing.....



Representing a broad Eco-System



Key Industry Forums in Collaboration...

To address the user experience challenge and realize the full potential of Wi-Fi as a complement to 3G/4G technologies



Orange is a Unified Operator

- ❑ Orange is a multi-service multi-access provider
- ❑ 3GPP network
- ❑ Fixed line, fibre and ADSL to the home
- ❑ Wi-Fi in the home
- ❑ Wi-Fi hotspot Operator

So bring all the parts together to deliver the best customer experience

Orange - The Issue

- ❑ Mobile Customers have discovered data
 - (Thank you Apple and Android!)
- ❑ New devices have changed customers behaviour
 - There is no going back
- ❑ Orange France has unique mobile TV services on offer including
 - Ligue 1 Soccer
 - French Open Tennis

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Orange - The Issue

- ❑ Spectrum is Expensive (both existing licences and new spectrum for LTE)
- ❑ Wi-Fi has a lot of potential spectrum available for free
 - 2.4 GHz, 5 Ghz, 60 Ghz
 - In future also possible TV Whitespace
- ❑ Why not utilise all available spectrum to serve our customer?
- ❑ Whether in public spaces, office or in their home.

More Bang per Hertz
Maximise Hertz to Bang!

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The Orange Approach One Solution and an Ecosystem

- Orange likes standardisation
 - One standard and specification universally adopted,
 - Brings down costs, Promotes new Solutions and Services,
 - Gives us a **happier** better served customer

- GSM and GSMA has proved this approach works well

- Unique opportunity for WBA And WFA to give a new user experience with NGH and Hotspot 2.0

A new better user experience for the Mobile user and laptop/tablet customers

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Data Usage

- We have all seen the figures and diagrams
- Explosion in number of devices that provide easy access to services
- Explosion in the amount of data consumed
- Why should it stop?
- In the future we will need to utilise every Hertz to maximise data transmission

**More Bang per Hertz
Maximise Hertz to Bang!**

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User Experience

- ❑ One failing of Wi-Fi has always been poor user experience
- ❑ Some technical knowledge is often needed to use it
- ❑ Poor security is now recognised to be an issue
 - Even though many users do not care - they should do
 - We need to care about security on their behalf
- ❑ User only want to be able to use a service
- ❑ Why should they care if it is delivered by 3GPP or Wi-Fi?



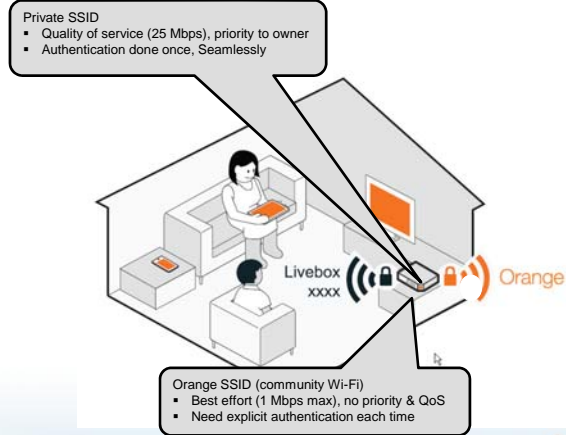
User Experience

- ❑ Where do people use their handsets?
- ❑ A large percentage of usage of 3G delivered services such as mobile TV is in the home.
- ❑ But the home often has Orange fibre/ADSL and Wi-Fi using the Orange Livebox
- ❑ So lets use the Livebox to deliver the service to the terminal
- ❑ Proprietary cookie based solution already in use today to overcome immediate need
- ❑ But we need an Industry standard Eco-system



The Orange Home

⇒ Orange needs to prioritize known* private Wi-Fi network for best user experience



Orange Eco-System Support

- Hence our support of the
 - Wi-Fi Alliance Hotspot2.0 Program
 - WBA Next Generation Hotspot Program
 - GSMA Data Offload to Wi-Fi Activity
 - OMA Connection Manager API

Evangalising the Message to All Who Will Listen

Orange - Working Hard In Many Areas

□Active in ensuring that industry bodies co-operate and work together :-

To develop the vision of a new ecosystem of Hotspot 2.0 and Next Generation Hotspots

□Active in the GSMA and WBA joint Task Force

□Active in WFA and WBA cooperating and working together

□Helping build close relationship between WFA and GSMA

Orange - Where the Problems May Occur

□Standardisation and specification is traditionally slow work.

□Orange needs the work to be completed as quickly as possible

-So do most other operators also active in this area

□We know that timelines and deadlines are very tight

□We know we are making a big demand and big commitment

BUT

The operators need this to happen as soon as possible

What Next after NGH

- When we get the eco-system in place gives us potential
 - Seamless Authentication, Security, Network Selection

- Deliver Seamless service experience across multiple access technologies

- Deliver new innovative services

- Greater Service Areas - better connected world
 - Inside homes, offices, shops, airports

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What Next after NGH

The use of Wi-Fi networks is a core part of the Orange Strategy for the future

LTE & Wi-Fi are complimentary
NOT competitive

We need Both of them
And will use Both of them

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Thank You

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